



Role Description

Volunteer Transport Passenger Assistant

Purpose of Position:

To enable older people to access our day club at Age Concern Eastbourne Venton Centre.

Principal Responsibilities:

- To support and assist clients to and from the mini bus
- To support and assist clients on and off the mini bus
- To safely seat clients on the bus one at a time
- To ensure that clients are wearing their seat belts and to monitor their safety en route
- To remain seated at all times in the back of the mini bus with the

Day Opportunities clients (Making Memories and Day Club clients)

Essentials:

- Appropriate levels of health with regard to the role of volunteer Passenger Assistant
- Patience and a friendly approachable manner
- Good communication skills
- An appreciation of the needs of older people

We do NOT expect Volunteer Passenger Assistants:

- To physically lift clients on to and off the mini bus
- To operate the electric hoist
- To open and close sliding side door
- To provide personal care, or push wheelchairs for any client